

## **RETURN REQUEST FORM**

Please mail returns to: PULSE 744 Spirit of St. Louis Blvd. Unit J, Chesterfield, MO 63005

## **Return Guidelines**

- Flash Sale and Pulsefashion.com orders can be returned for store credit if **post marked** within **14 days** of receiving your order. There will be a \$6 fee deducted from your credit, so that we can continue to offer low prices and free shipping on all orders.
- ALL MARKED DOWN ITEMS ARE FINAL SALE NO EXCEPTIONS.
- JEWELRY, PERSONALIZED ITEMS OR GIFT CARDS CANNOT BE RETURNED.
- Worn, washed and/or damaged items will not be accepted for return. Original tags (if applicable) must be attached and in tact.
- Shoe returns: Shoes must be shipped back in the original shoe box. The shoe box needs to be placed in another box to avoid damage from shipping. Damaged shoes or boxes will not be accepted.
- For defective item claims: Contact us within 3 days of delivery date at **support@pulsefashion.com**.
- Returns that do not meet our guidelines will be sent back at your own expense. You have the option to apply return shipping costs on your credit card or PayPal account.
- We hold unacceptable returns for 30 days. After 30 days, the items will be donated to charity.

## **Return Instructions**

- 1. Before making a return please read our policy to ensure that your items meet the guidelines
- 2. Ship the item(s) back any way you want! Address returns to: <u>744 Spirit of St. Louis Blvd Unit J</u>, Chesterfield MO, 63005.
- 3. Please fill out the form below and include this sheet with your return.
- \*\* Please allow 3-5 business days for your return to be processed at our warehouse. We will email your store credit code once your return is processed.

NAME	
ORDER#	
ITEM	
SIZE	
REASON FOR RETURN	

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